

MISSION STATEMENT

The staff and volunteers of Catholic Charities Indianapolis are called by the Gospel to uphold the dignity of all people. Guided by Catholic social teaching, we consider it a privilege to deliver compassionate and caring service to help and empower those in need.

Dear Friends of Catholic Charities,

In the midst of tragedy, there are often “silver linings” that can be found. At Catholic Charities, we have worked to navigate through the challenges and tragedies that have impacted our ability to fulfill our mission of service and love – and there have been many. In 2020-2021, Catholic Charities saw more people who had to seek assistance for the first time in their lives. Whether because of the loss of a job, business or worst of all, the loss of a loved one, the virus had a significant impact on the devastation all around us.

From our diminished capacity to conduct fundraising events to substantially modifying our programs in order to incorporate health and safety protocols, COVID-19 continues to impact everything we do. However, the commitment and compassion from the staff, volunteers and supporters of Catholic Charities coming together to ensure people have the help they need has been an inspiration and a “silver lining” of the past year.

Our staff and volunteers have been true heroes on the frontline throughout it all. They have kept our services intact and dedicated themselves to ensuring Catholic Charities has remained open and available to those who need us. I have seen firsthand the tremendous generosity and outpouring of kindness from people all across our Archdiocese. There have been countless individuals, businesses and organizations who have reached out to us asking how they can help, many for the very first time.

I cannot adequately express the admiration and gratitude I feel for the staff, volunteers and supporters of Catholic Charities. Thank you and God bless you! It has been incredible to witness this selfless and genuine concern and it refreshes our passion to overcome any obstacle to service in our path.

Thank you so much to all of you who have looked beyond your own formidable challenges to serve your brothers and sisters in crisis during this past fiscal year. May God grant you and your family health and peace.

Sincerely,



David J. Bethuram

David J. Bethuram
Executive Director
Secretariat for Catholic Charities



2020–2021 Fiscal Year in Review

2020-2021 Financials

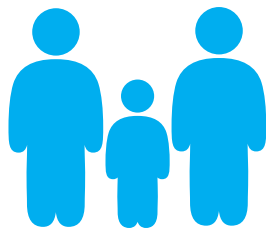


Impact:
67,008
People Served by
Catholic Charities



37,611

Served by Crisis Relief and Shelter Services



2,616

Served through Family Counseling and Social Work Services



1,373

Served by Refugee and Immigration Services



19,857

Received information and referrals to other support programs



545

Assisted through Senior Services



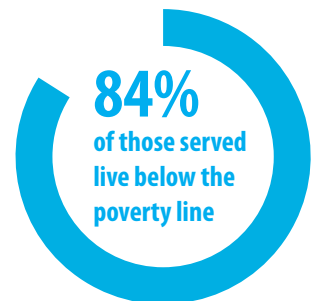
1,928

Assisted with pregnancy and adoption services



3,078

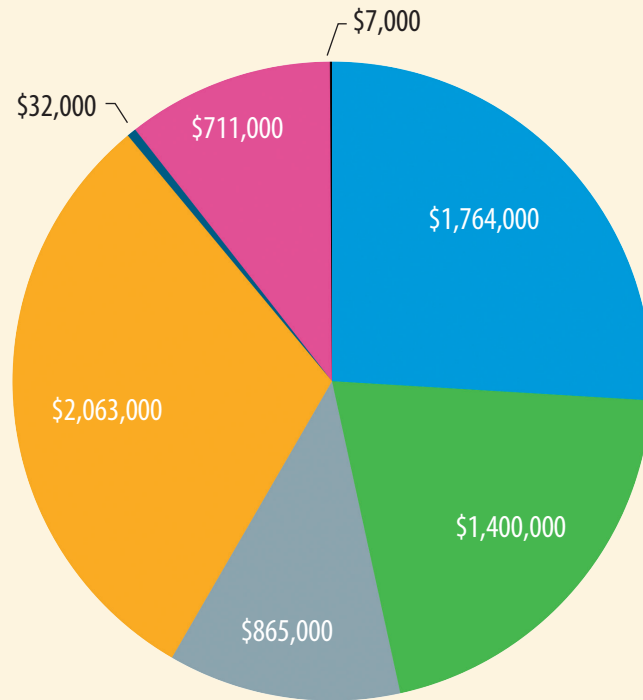
Served by the Christmas Store



Financial Information

Operating Funds Only – Fiscal Year Ended 6/30/21

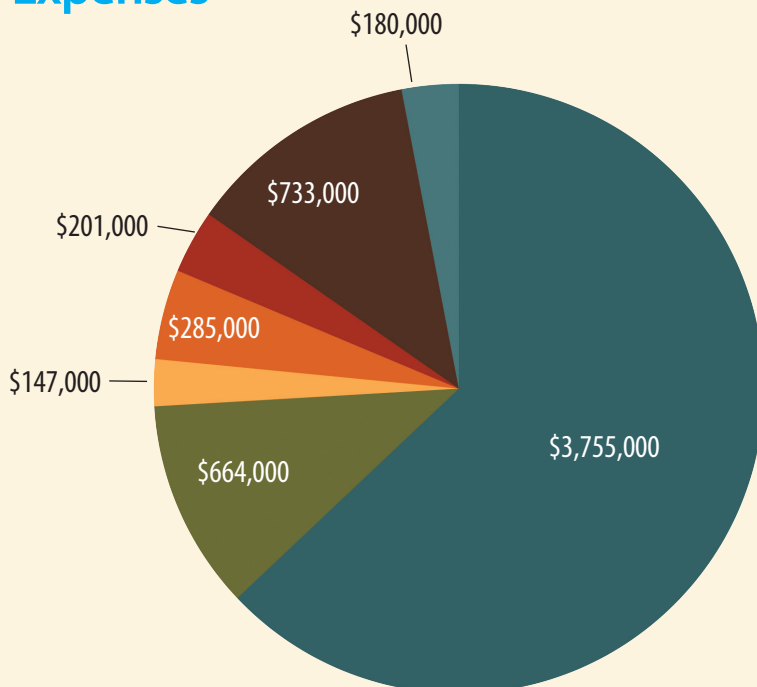
Revenue



- Contributions
- Program Fees
- United Way
- Grants
- Events
- Interest & Investments
- Other

92 cents of every dollar is used to provide critical support, genuine care and gentle relief for those who seek our help.

Expenses



- Employee Salaries & Benefits
- Professional & Administrative Services
- Property Insurance & Maintenance
- Depreciation & Bad Debt
- Occupancy Costs
- Direct Assistance
- Other

**Bad debt is related to an allowance for uncollectible payments for client services. In FY 20-21 the allowance decreased, resulting in a negative bad debt expense.*

Service Review

SENIOR SERVICES

RSVP (Retired and Senior Volunteer Program): Worked with over 30 community partners to find volunteer opportunities for adults 55 and older looking to use their knowledge and skill to impact the community. Catholic Charities Indianapolis sponsors AmeriCorps Seniors RSVP program. AmeriCorps Seniors, a federal agency, provides major funds and administration to for the purpose of engaging persons 55+ in volunteer service to meet critical community needs and to provide a high quality experience to the volunteers.

Caregiver Support: Impacted the lives of 120 caregivers through support groups, home modifications and resource assistance. Funding provided in part by CICOA Aging & In-Home Solutions.

Adult Day Services: Provided safe, therapeutic and recreational day services to 64 adults with physical and/or cognitive impairments. A Caring Place has a registered nurse on-site to assist residents. This ministry also provides transportation to and from the program site if needed.

Senior Companions: Provided the gift of friendship and home visits to 230 struggling seniors during the year and over 1,500 hours of service a week. Catholic Charities Indianapolis sponsors the Senior Companion Program. AmeriCorps Seniors provides major funds and administration.



Catholic Charities 2020-2021 Agency Council

Jacqueline Pimentel-Gannon- President

Tiffanie Ditlevson- Vice President

Jan Kilies- Treasurer

Jean Boeglin

Paul Brumleve

Helena Hutton

Mariana Lopez-Owens

Matthew Mohlman

Lisa Patchner, PhD

Jeffrey Scott

David Taylor

Service Review

CRISIS RELIEF & SHELTER SERVICES

Holy Family Services: Assisted over 600 homeless adults and children with emergency shelter and transitional housing services. Holy Family Shelter was able to bring some families back to the shelter while still supporting families residing in temporary housing. Follow on Facebook at “Holy Family Shelter.”

The Crisis Office: Helped over 37,000 people in need of food, clothing, transportation and utility assistance. Assistance is given by linking clients with community resources and providing direct assistance where gaps occur. The Crisis Office continues to see an increase in demand for services because of the COVID-19 pandemic and evictions.

The Christmas Store: Collaborated with 86 community service providers in helping over 3,000 individuals in need with clothes and gifts for Christmas. The Christmas Store adjusted its model to a “pick and pull up,” with volunteers picking items and clients pulling up to receive them. More than 200 people donated their time to assist at the Christmas Store and help families in need.

Refugee and Immigrant Services: Aided over 1,300 refugees and immigrants with services and support. Citizenship classes were offered, and families were welcomed to their new home. The number of refugees allowed into the country was limited by the start of the COVID-19 pandemic but is increasing. Follow on Facebook at “Catholic Charities Indianapolis Refugee and Immigrant Services.”



2020-2021 Grants

Central Indiana Community Foundation
Lilly Endowment
Kendrick Foundation
United Way of Central Indiana
Victim of Crime Act Federal Grant



Service Review

FAMILY SERVICES

Counseling: Provided 543 individuals, families and couples with professional counseling services. The counseling program continues to offer telehealth services to patients. An additional therapist was hired to meet increased demand. The counseling program in Martinsville continues to grow, thanks to the support of a grant from the Kendrick Foundation.

School Social Work: Provided professional counseling services to over 2,000 school children in 29 Indianapolis Metro Catholic schools along with consultation services for teachers and parents. The 22 social workers and 4 SEL interventionists on staff work year-round to help struggling students overcome barriers to their education.



PREGNANCY & ADOPTION SERVICES

St. Elizabeth|Coleman: Provided pregnancy and adoption counseling, support groups, adoption assistance, search and reunion services and adoption education services to 1,900 people. St. Elizabeth | Coleman provided families in need with baby clothes, supplies and basic needs. Follow on Facebook at “St. Elizabeth | Coleman Pregnancy & Adoption Services.”

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HelpCreateHope.org

 Find us on Facebook at “Catholic Charities Indianapolis”